https://scullionhs.co.uk/job/room-attendant/

Room Attendant

Employment Type
Full-time

Job Location
London

Base Salary
£ 10 - £ 14

Date posted
December 16, 2024

Description

Position Overview:
A Room Attendant ensures that guest rooms, public areas, and surrounding spaces are clean, comfortable, and inviting, contributing to a pleasant guest experience. The ideal candidate takes pride in creating a welcoming environment, has an eye for detail, and delivers excellent customer service.

Responsibilities

- **Room Cleaning and Maintenance:**
  - Clean and sanitize guest rooms, bathrooms, and public areas following hotel standards.
  - Change bed linens, make beds, and replace towels.
  - Restock amenities such as soap, shampoo, and beverages.
  - Dust and polish furniture, and vacuum or mop floors.
- **Inspection and Reporting:**
  - Check rooms for damages, missing items, or maintenance needs and report them to the supervisor.
  - Ensure that all appliances, fixtures, and furniture are in working order.
- **Customer Interaction:**
  - Respond courteously to guest requests and inquiries.
  - Maintain a professional and friendly demeanor to ensure guest satisfaction.
- **Adherence to Health and Safety:**
  - Follow established cleaning procedures to maintain hygiene and safety standards.
  - Handle cleaning chemicals and equipment responsibly and in compliance with regulations.
- **Team Collaboration:**
  - Assist colleagues in maintaining cleanliness in shared spaces, such as hallways, lounges, and laundry rooms.
  - Cooperate with supervisors and other departments to ensure smooth operations.

Qualifications

Qualifications and Skills:

- High school diploma or equivalent (preferred).
- Prior housekeeping or cleaning experience is advantageous but not mandatory.
- Strong attention to detail and organizational skills.
- Ability to work independently and as part of a team.
- Physical stamina to perform tasks like lifting, bending, and standing for extended periods.
- Good communication and interpersonal skills.

Job Benefits

Benefits:

- Competitive salary.
- On-the-job training.
- Opportunities for career growth within the hospitality industry.
- Staff discounts and perks.