



<https://scullionhs.co.uk/job/room-attendant/>

Room Attendant

Description

Position Overview:

A Room Attendant ensures that guest rooms, public areas, and surrounding spaces are clean, comfortable, and inviting, contributing to a pleasant guest experience. The ideal candidate takes pride in creating a welcoming environment, has an eye for detail, and delivers excellent customer service.

Responsibilities

- **Room Cleaning and Maintenance:**

- Clean and sanitize guest rooms, bathrooms, and public areas following hotel standards.
- Change bed linens, make beds, and replace towels.
- Restock amenities such as soap, shampoo, and beverages.
- Dust and polish furniture, and vacuum or mop floors.

- **Inspection and Reporting:**

- Check rooms for damages, missing items, or maintenance needs and report them to the supervisor.
- Ensure that all appliances, fixtures, and furniture are in working order.

- **Customer Interaction:**

- Respond courteously to guest requests and inquiries.
- Maintain a professional and friendly demeanor to ensure guest satisfaction.

- **Adherence to Health and Safety:**

- Follow established cleaning procedures to maintain hygiene and safety standards.
- Handle cleaning chemicals and equipment responsibly and in compliance with regulations.

- **Team Collaboration:**

- Assist colleagues in maintaining cleanliness in shared spaces, such as hallways, lounges, and laundry rooms.
- Cooperate with supervisors and other departments to ensure smooth operations.

Qualifications

Qualifications and Skills:

- High school diploma or equivalent (preferred).
- Prior housekeeping or cleaning experience is advantageous but not mandatory.
- Strong attention to detail and organizational skills.
- Ability to work independently and as part of a team.
- Physical stamina to perform tasks like lifting, bending, and standing for extended periods.
- Good communication and interpersonal skills.

Job Benefits

Employment Type

Full-time

Job Location

London

Base Salary

£ 10 - £ 14

Date posted

December 16, 2024

Benefits:

- Competitive salary.
- On-the-job training.
- Opportunities for career growth within the hospitality industry.
- Staff discounts and perks.